

## **Susan (Sue) Spradley**

Head of North America at Nokia Siemens Networks

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### **Biography**

Sue Spradley leads the North American region and its Customer and Market Operations for Nokia Siemens Networks. After joining the company in July 2007, she became a member of the Nokia Siemens Networks Executive Board on August 19th, 2009. She continues to report to the company's Chief Market Operations Officer.

Sue has more than 20 years of experience in services, operations, sales, customer service and global product line management in the telecommunications industry.

Prior to joining Nokia Siemens Networks, Sue was president of Nortel Global Services and Operations responsible for technical engineering, manufacturing and supply chain management. Other roles at Nortel since she joined them in 1997 included president of Global Product Line Management and North America Sales and Vice President of Customer Service and Operations.

Sue was a member of the National Security Telecommunications Advisory Committee (NTSAC), which reported to the President of the United States.

She holds a bachelor's degree in computer science from the University of Kansas and graduated from the Advanced Management Program at Harvard University Business School.